

**HARBOUR ROW HOLIDAY HOUSES  
BOOKING FORM**

NAME and ADDRESS of Party Leader for correspondence

.....  
.....

E-mail address: .....

Tel. No. Day .....

Evening .....

DATE OF ARRIVAL .....  
(and approx. time of arrival, if known)

DATE OF DEPARTURE .....

PROPERTY NAME .....

No. of BEDROOMS / BEDS REQUIRED .....

NUMBER OF PERSONS IN PARTY .....

	NAMES	Age (If under 18 at time of booking)
1	.....	.....
2	.....	.....
3	.....	.....
4	.....	.....
5	.....	.....
6	.....	.....

ANY SPECIAL REQUIREMENTS e.g. COT / HIGH CHAIR

.....

No. OF PETS (MAX. 2) AND DESCRIPTION.....  
An additional charge of £5 per pet is made.

WHERE DID YOU HEAR ABOUT HARBOUR ROW? (Please tick)

Dumfries & Galloway Tourist Board?

Newspaper advert?

Web site?

Other? Please give details .....

<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

**TARRIFS**

				Low	Mid	High
Eigg	D	2S		235	325	445
Rhum	D	2S		235	325	445
Gigha	D	2S		235	325	445
Islay	D	2S	D	265	345	485
Jura	D	2S	2S	285	365	495

**Low Season** November to end of March,  
Excluding Easter, Christmas  
And New Year.

**Mid Season** Easter, April to end of June  
And September and  
October.

**High Season** July, August, Christmas and  
New Year.

D (Double bedroom) S (Single bedroom)

**NOTE: All properties are NO SMOKING**  
**Please note all prices will increase by £25 from 1st**  
**January 2009**

**PLEASE RING FOR  
AVAILABILITY  
BEFORE  
COMPLETING THIS  
FORM**

Post completed form and  
25% deposit to

Sally Colman  
10 Mill Street  
Drummore  
Wigtownshire  
DG9 9PS

(01776) 840631

**Please note deposits and**  
**final balance are non-**  
**refundable**

## **BOOKING CONDITIONS AND INFORMATION FOR GUESTS**

### **HOW TO BOOK**

1. Choose property.
2. Ring site manager to confirm availability
3. Return Booking Form together with 25% deposit (non-returnable) within 7 days to confirm booking.
- 4. Balance due at least 28 days prior to date of arrival.**

### **IMPORTANT NOTE:**

Deposits are **NON-REFUNDABLE** AS ARE **FINAL BALANCES THAT HAVE BEEN PAID.**

Clients should ensure they have travel insurance which will cover the cost of any deposit or balance paid if they have to cancel the holiday.

### **INCLUDED IN PRICE.**

Linen for all beds (except childrens' cots)  
Bath towels and tea towels  
Peat logs and coal for open fires and multi fuel stoves

### **NOT INCLUDED IN PRICE**

Electricity which is charged by meter reading.

We are very much looking forward to your visit and have prepared a few notes which we hope will be helpful.

### **ARRIVALS**

Normally visitors should arrive after 4 pm. on Saturday to give us enough time to prepare the property for your comfort. Visitors should leave by 10 am. on day of departure leaving property in a clean and tidy condition.

### **CLEANING**

We expect visitors to leave houses in a clean and tidy condition. If you wish we can arrange for a special cleaner to take over this responsibility from you at a charge of £20. Please let us know in good time so that we can make the necessary arrangements.

### **BREAKAGES AND LOSSES**

When a visitor breaks, damages or loses any of the furniture or equipment the manager should be informed as soon as possible so that repair or replacement can be arranged.

### **DISCLAIMER**

Visitors should note that the owners are not responsible for any loss, accident or mishap to persons or property whilst on the premises or whilst engaged in any activity therefrom or any illness or injury arising from any cause whatsoever.

### **USE & TERMINATION**

Visitors agree that the property will be used as holiday accommodation and for no other purpose whatsoever and that they will vacate the property at the end of the period of reservation without any prior warning or process of law.

### **COMPLAINTS**

Should any cause for complaint arise the visitor should first contact the manager to seek remedy of the complaint. Should the complaint not be rectified to the visitor's satisfaction the visitor should write to the Owners clearly stating the cause of the complaint within seven days of the occurrence.

### **DOG OWNERS**

Please do not allow pets to sleep on beds or furniture.  
Please clean up after your pets at all times.  
Please help us by preventing a build-up of dog hair on carpets.  
Please do not leave your dog in house unsupervised.

### **SMOKING**

Note: Guests should note that Islay House is a **NO SMOKING PROPERTY**